



*No  
Place  
Like  
Home*

# FAMILY ELDERCARE 2015 ANNUAL REPORT

33 YEARS OF SERVICE

family  
ELDERCARE  
At home with changing lives.



Family Eldercare is an unparalleled source of independence, safety, and dignity for seniors, adults with disabilities, and their loved ones. Our compassionate services provide a comprehensive range of offerings, including In Home Care, Counseling, Bill Payer Assistance, Guardianship, and other services built on a 33-year foundation of expertise and advocacy on 'Aging in Central Texas'. The heart of our mission is Independence, allowing everyone to age with dignity, safety, and free from abuse, neglect, and exploitation, regardless of age or disability.

Left: WHILE SHE DIDN'T ENJOY GROWING UP ON A FARM, LULA TOOK SOME OF WHAT SHE LEARNED IN THE FIELDS AND APPLIED IT TO HER LOVE OF GARDENING.

Cover: SEVENTY-NINE-YEAR-OLD JAMES DID NOT EXPECT TO HAVE A CAREER IN THE MILITARY AFTER HE SERVED IN THE VIETNAM WAR. LOOKING BACK, HE HAD NO REGRETS, EXCEPT THAT HE LOST SEVERAL FRIENDS ALONG THE WAY. JAMES WAS ABLE TO AGE IN PLACE AND PASSED AWAY IN HIS OWN BED, IN HIS OWN HOME ON VETERAN'S DAY IN 2013.



## Thirty-Three Years Of Service



In 1982 a woman named Jackie Lelong saw a clear need to improve the way we serve older adults. In particular, she understood the challenges faced by Family Caregivers who tried to balance the complex needs of an older loved-one with their own professional and family responsibilities. Their health, happiness, and finances suffered without critical support like respite, high quality In Home Care, In-Home Counseling, and other resources. She began a small organization that focused on the whole family. [She called it Family Eldercare.](#)

In 2015 we enter our 33rd year of service to Central Texas, and Jackie's vision remains our guiding principle. Through innovative programs like Money Management, Lifetime Connections Without Walls, and the Summer Fan Drive Outreach Program, we provide safety, dignity and independence to thousands of seniors, adults with disabilities, and their caregivers.

In addition, our Guardianship Program is the epitome of a program driven by community needs. Travis and Williamson Counties needed a program to assist with seniors and adults with disabilities who had become wards of the state. Family Eldercare stepped forward and provided Guardianship Services to 428 wards combined in the two counties in 2015.

We are so grateful to the hundreds of volunteers, board members, dedicated staff and the very generous individuals, businesses and foundations for making our work possible. As Central Texas faces one of the fastest rates of senior population growth in the nation, it is even more critical that we continue our work so that ALL Central Texans can live their fullest and best lives without fear or indignity.



Regards,

A handwritten signature in blue ink, appearing to read "Kent Herring".

Kent Herring  
Chief Executive Officer

P.S. Family Eldercare has a new agency video that shares our mission through the eyes of our clients. I invite you to view our mission in action at [FamilyEldercare.org](http://FamilyEldercare.org) and clicking on our video.

## Mission

*Family Eldercare provides essential services to seniors, adults with disabilities, and those who care for them.*



### Board of Directors

*Pictured (left-to-right): Clint Alexander, Mario Rivera, Eric Lassberg (Incoming Chair), Sandy Morris, Becca McPherson (Staff - Director of Development), Charles Colley (Treasurer), Cass Grange (Chair), Larry Dunn (Staff - Director of Finance and Administration), Kent Herring (Staff - CEO), and Melissa Harris*

*Front row: Char Hu and Shubhada Saxena*

*Not Pictured: Frank Leffingwell (Past-Chair), Paul Saper (Secretary), Rudy Belton*

## Vision

*Older adults and people with disabilities live independently in the community with dignity and respect.*

## Core Values

*Maintaining trust and respect  
Personal integrity, ethical conduct, and excellence  
Honoring the work of others  
Fostering the internal work relationships*

# Served 181 Clients



# Provided 24,784 hours of care



## *In Home Care*

Service Type	Clients
Transportation	9%
Homemaker	48%
Personal Assistance	43%

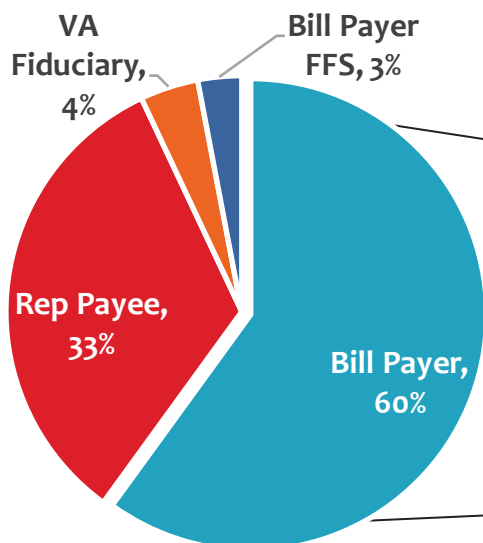
Area	% Served
Travis County	88%
Williamson County	11%
Other	1%



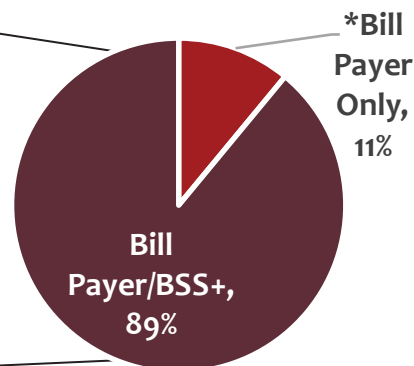
# Served 636 Clients



## Managed 477 bank accounts averaging \$1.65M per month



## Money Management



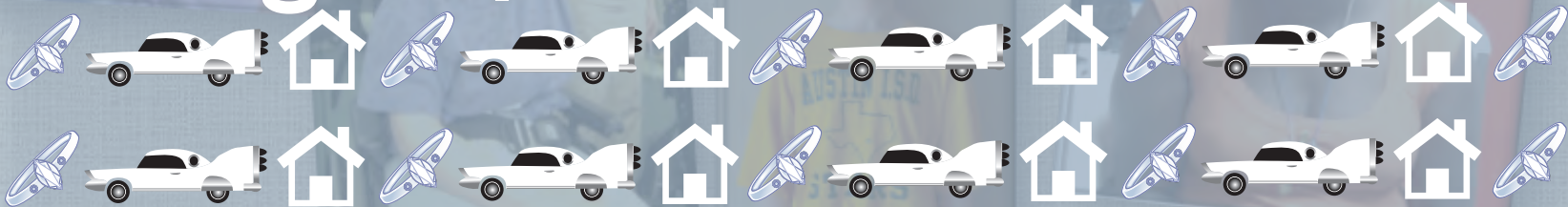
Graph is representative of clients served.

**\*Housing Stability Case Management**

# Guardian for 428 wards



# Managed \$14M+ in Assets



## *Guardianship*

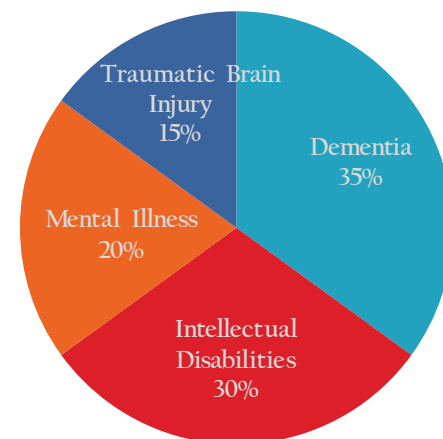
Travis County: 386 wards

Williamson County: 42 wards

45% of our wards are under 45 years-old

75% of our wards are indigent

### Family Eldercare Guardianship Clients





# Total units at properties: 1,215

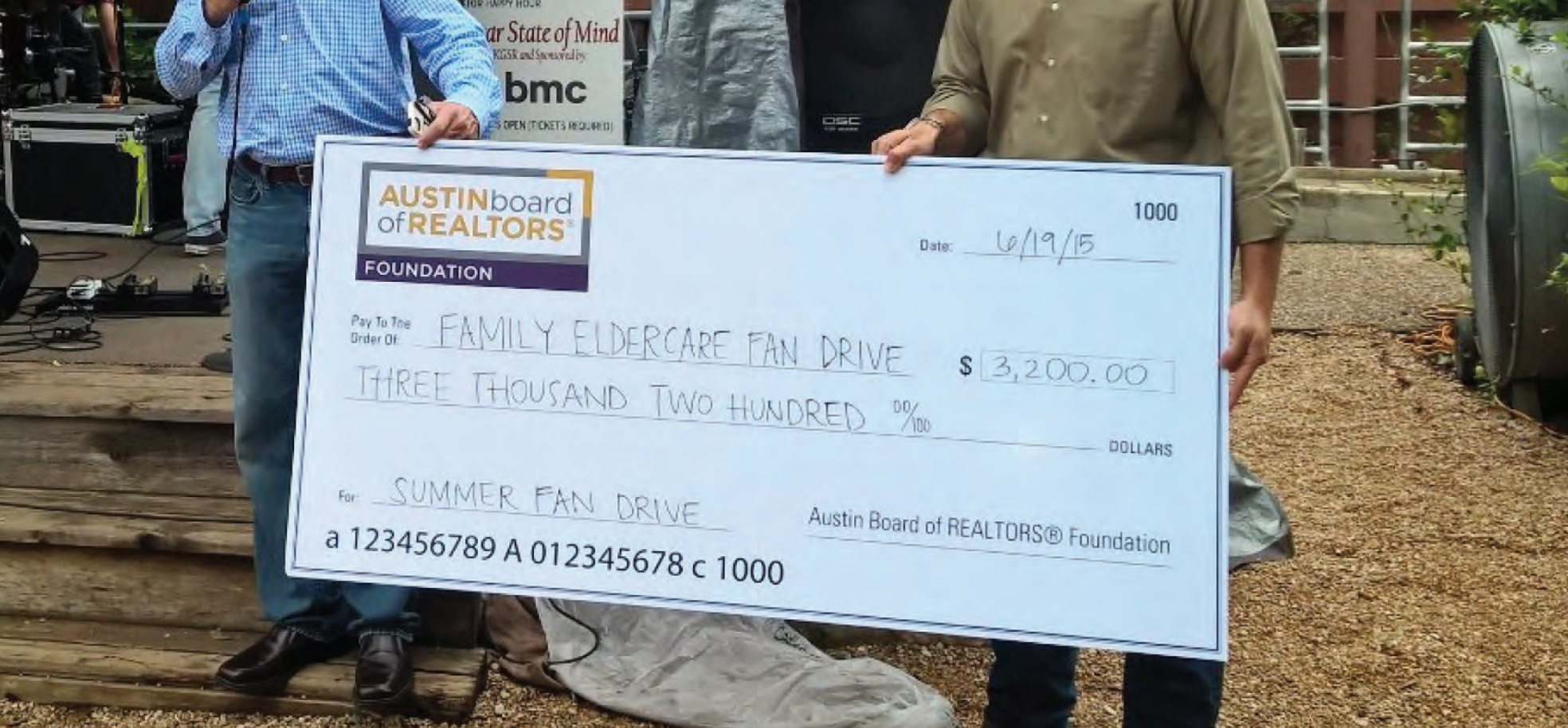


## Served 15% more residents than 2014

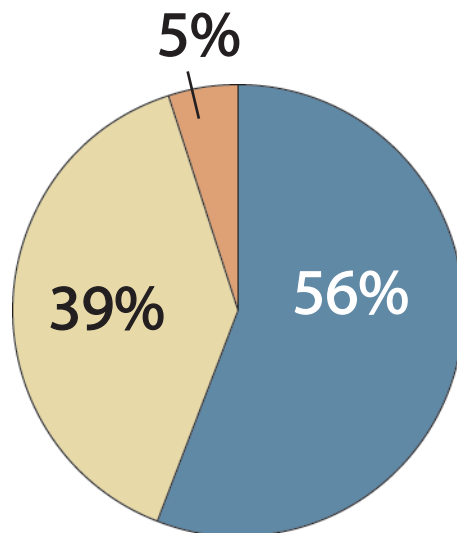


## *Housing & Community Services*

- 4 staff are trained to lead Chronic Disease Self Management classes  
~An evidenced based program from Stanford University
- 1 staff is trained to lead Diabetes Self Management
- Family Eldercare owns Lyons Gardens ~ A 53 unit low-income senior HUD housing property, in addition to providing Service Coordination to ten other properties.



# Revenue



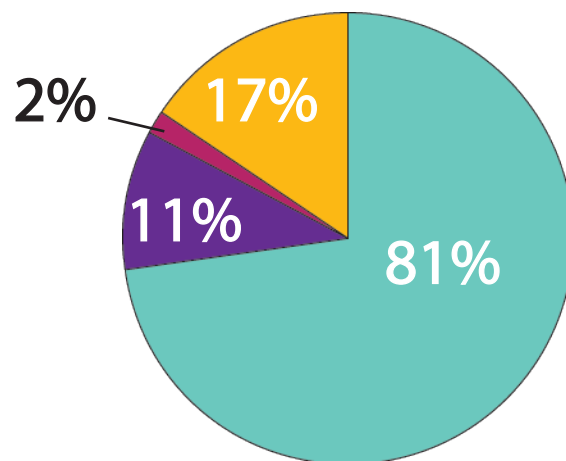
- Other Revenue
- Program Service Revenue
- Donations, Grants & Contracts

Total Revenue: \$4,348,454





## *Expenses*



Total Expenses: \$4,247,814

*Family Eldercare provides essential services to seniors, adults with disabilities, and those who care for them.*



FAMILY ELDERCARE

[FamilyEldercare.org](http://FamilyEldercare.org)

main: 512.450.0844

Austin Location:

1700 Rutherford Lane

Austin, Texas 78754

Georgetown Location:

805 W. University Avenue

Georgetown, Texas 78626