

BUILDING A BRIGHT FUTURE
FOR CENTRAL TEXAS SENIORS

Family Eldercare
2011 Annual Report



family
ELDERCARE
At home with changing lives.

Offices in Austin and Georgetown
1700 Rutherford Lane Austin, Texas 78754
ph: 512.450.0844 fax: 512.459.6436
familyeldercare.org

A MESSAGE FROM THE CEO

Each day our staff connect with some of the most vulnerable people in our community. Older adults, adults with disabilities and caregivers who also face the challenges of financial limitations, chronic disease, abuse, exploitation, even homelessness. We provide critical support services and innovative programming that helps our clients age as we all wish to: in our own homes, safely and with dignity.

Far too often people turn their back on the issue of aging and the needs of older adults. Recently someone told me that the people we serve "don't get better." Life does not end with youth. While there is a certain end to all aging, the life that happens during that time is as precious as any other.

Behind the words, numbers and charts in this report is the creation of a new and brighter future for our community. As Central Texas faces one of the fastest rates of senior population growth in the nation, it is even more critical that we continue our work so that ALL Central Texans can live their fullest and best lives without isolation, neglect or unnecessary loss of independence.

2011 was a year marked by new, exciting endeavors for our agency. We moved into our new offices in north Austin; launched the AGLSS program (Austin Gay & Lesbian Senior Services); partnered with the Georgetown Aging Initiative; and expanded evidence-based health management services through our federal demonstration project.

None of it would have been possible without the hundreds of volunteers, board members, dedicated staff and generous individuals, businesses and foundations listed at the end of this report. On behalf of the thousands of people we served in 2011, *thank you!*



A handwritten signature in black ink, appearing to read 'Angela Atwood'. The signature is fluid and cursive.

Angela Atwood
CEO

2011 BOARD OF DIRECTORS

Barbara J. Lipscomb
President

Dustin C. Bunness
President-elect

John A. Crane
Past President
Treasurer

Trish O'Day
Secretary

Rudy Belton
Development Chair

Grova F. Jones
Pat Campbell
Tom Buckle
Cheryl George
Robert Josef Cross
Graham J. McDougall, Jr.
Sandy Morris

2011 PRESIDENT'S COUNCIL

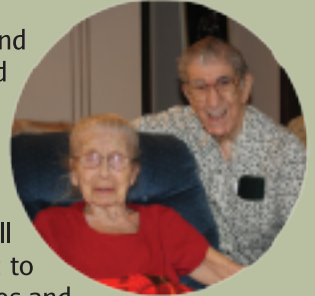
Jackie Lelong
Founder of Family Eldercare

Jacqueline Angel
Michelle Bonilla
Don Carnes
Ellis Pat Craig
Mark Davis
Clyde Farrell
Alva Finck
Holly Gilman
Deborah Green
Diane "DeDe" Hebner
Donna Loflin
Ann Marett
J.C. "Dusty" McCormick
Wendy Schaefer
Susan Sharlot
Gail Sulak
Gaye Thompson
Brent Weber

PROGRAMS & SERVICES

IN-HOME CARE & CAREGIVER SERVICES

Most of us hope to remain independent and age in our own homes. Quality in-home care and caregiver support can make the difference in helping someone to age in place and avoid unnecessary institutionalization. We offer dependable, high quality in-home care attendant services for all income levels, provided on a sliding fee scale.



GERIATRIC CONSULTATION & COUNSELING

As the saying goes: *Aging is the Most Unexpected Thing of All*. Benefits, in-home care, fall prevention, financial considerations, tough conversations, health crisis - it can be difficult to figure out where to begin. We provide individualized consultation and coordination of services and benefits to seniors and their families, in addition to critical emotional support for both seniors and caregivers.

MONEY MANAGEMENT

What happens as age or illness reduces our capacity to manage finances? In addition to possible financial troubles, many become vulnerable to theft, fraud and financial exploitation. By providing assistance with benefits, bill paying and budgeting, we help prevent financial abuse and neglect and preserve independence.



GUARDIANSHIP SERVICES

Some of the most vulnerable people in our community are seniors and adults with disabilities who can no longer care for themselves, but have no family to assist them. Many either have been or are at risk for being abused, exploited or defrauded. Our Guardianship Services staff provide the highest possible quality of life for hundreds of individuals who have been court-appointed as wards of Family Eldercare.

LYONS GARDENS SENIOR HOUSING COMMUNITY

Family Eldercare opened Lyons Gardens in October 2004. This beautiful 54 unit community is an award winning model for affordable, independent senior living.

LIFETIME CONNECTIONS WITHOUT WALLS

Isolation, loneliness and depression are significant challenges for home-bound seniors. Lifetime Connections Without Walls is a phone socialization program that helps seniors share, care and learn from the comfort of their own home.



SERVICE COORDINATION & AGING IN PLACE INITIATIVE

This innovative program strives to allow seniors to "age in place" by leveraging and facilitating resources to increase overall health and connections to surrounding community. Family Eldercare is one of twelve federal demonstration sites in the nation for the Aging In Place Initiative.

SUMMER FAN DRIVE

This iconic annual event raises thousands of fans, funds and air conditioners for low income seniors, people with disabilities and families. This program also allows us to connect with thousands of vulnerable seniors to determine if they need additional support or intervention services.



VOLUNTEER SERVICES

Family Eldercare's volunteers are an essential part of our mission. There are a wide variety of volunteer opportunities available including direct service, administrative, Fan Drive and more. In 2011, 639 volunteers provided over 14,000 hours of time.

HOLIDAY GIVING DRIVE

Many of the seniors and adults with disabilities we serve at Family Eldercare have little or no family support. Often they spend the holidays alone and receive no gifts. The Holiday Giving Drive brought cheer to over 400 Family Eldercare clients in 2011.

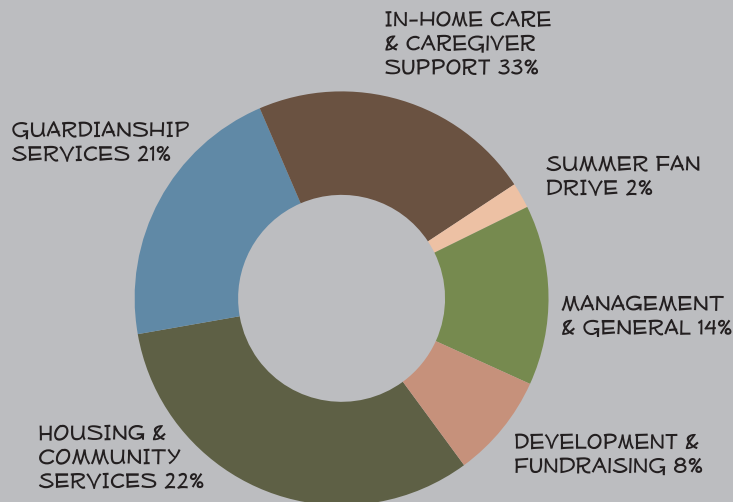
OUR MISSION BY THE NUMBERS

CLIENTS SERVED IN 2011

In-Home Care & Caregiver Services	1769
Geriatric Counseling	32
Money Management	293
Guardianship Services	502
Lyons Gardens Senior Housing	57
Lifetime Connections without Walls	108
Service Coordination & Consultation	620
Summer Fan Drive	3380

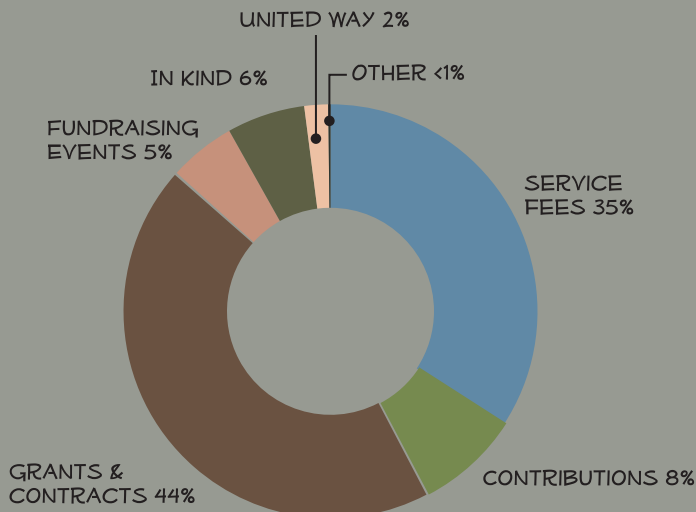


AUDITED 2011 FINANCIALS



2011 PROGRAM EXPENSE

In-Home Care	\$1,536,329
Guardianship	\$1,012,438
Housing & Community Services	\$1,054,864
Summer Fan Drive	\$95,036
Management & General	\$668,606
Development & Fundraising	\$386,777
Total Expense	\$4,754,050



2011 REVENUE BY SOURCE

Service Fees	\$1,548,678
Grants & Contracts	\$1,991,766
Contributions	\$369,634
Fundraising Events	\$235,015
In Kind Contributions	\$275,247
United Way	\$84,000
Other	\$7,910
Total Revenue	\$4,512,250

THE YEAR IN PICTURES



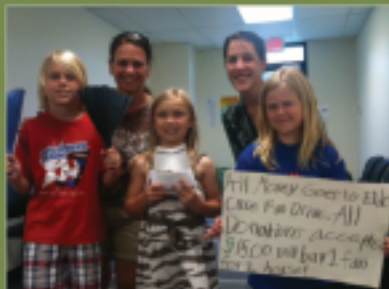
Friends gather to celebrate the opening of the new Family Eldercare offices.



Wonderful crowd at the Family Eldercare Gala with Kelly Willis



Announcing the creation of the Bettie Naylor Fund



Summer Fan Drive and Fan Fare Friday



Swinging Fore Seniors golf tournament at Berry Creek Country Club



Caregiver appreciation dinner

Annual celebration at the Caswell House



Holiday Giving Drive

2011 DONORS & SUPPORTERS

\$450,000+

Travis County Probate
U.S. Administration on Aging, Community
Innovations for Aging in Place

\$150,000 – \$449,999

City of Austin Health & Human Services
St. David's Foundation

\$50,000 – \$149,999

Carl C. Anderson Sr. & Marie Jo Anderson
Charitable Foundation
City of Austin Neighborhood Housing &
Community Development
Texas Department of Aging & Disability

\$30,000 – \$49,999

Austin Travis County Integral Care
Isla Carroll Turner Friendship Trust
National Church Residence
Texas Office of the Attorney General
The Ruth and Paul Connor Foundation
Topfer Family Foundation
Travis County Health & Human Services

\$15,000 – \$29,000

AMD
Anonymous
Austin Community Foundation
Donald D. Hammill Foundation
IBM
KGSR
KXAN
Leopoldo L. Leyendecker
Lola Wright Foundation
Roy F. & Joann Cole Mitte Foundation
United Way Capital Area

\$10,000 – \$14,999

Dell Employees
Heatherwild Assisted Living
MFI Foundation
Rudy D. Belton
Silicon Laboratories
Texas Health & Human Services
The Lodge at Merriltown
United Way Williamson County
Volunteers of America

\$5,000 – \$9,999

A Glimmer of Hope Foundation
Charles H. Phipps Family Foundation
Dealey & David Herndon
Frost Bank
Humana Foundation
Jack & Davida Walker
James R. Dougherty Jr. Foundation
Kim Britt
Mark & Bridget Flocco
RGM Advisors, LLC
Texas Adult Protective Services
The Burdine Johnson Foundation
The Mike & Dian Hutchison Family Foundation
Warren Skaaren Charitable Trust

\$2,500 – \$4,999

American Business Women's Association
Ann Maret
Applied Materials
BMC Software
Campbell Snyder
Combined Federal Campaign Central Texas
Drew & Laurie Duncan
George & Brothers, L.L.P.
Jim & Cheryl George
LCRA
Luke Marks
Mark & Jean-Marie Heard
Prosperity Bank
Rachael and Ben Vaughan Foundation
Regions Bank
St. David's Health's Angels

Steve & Mary Helen Pratt
The Arnold Foundation
Theodore P. Davis Charitable Trust
Travis County Medical Alliance
Travis County Women Lawyers' Foundation
Velocity Credit Union
Workplace Resource LLC

\$1,000 – \$2,499

Action Pawn
Andrea & Mike Durkin
AT&T Pioneers
Atkins Global
Barbara Evans
Barbara Lipscomb
Barry Simon
Beverly Reeves
Blue Cross Blue Shield of Texas
Bonnie Mills
Brown & Nancy Word
Catherine Morse
CBRE Capital Markets
Christine Robinson
Clyde Farrell & Kathy Capehart
Craven Family Foundation
Creekmore and Adele Fath Charitable
Foundation
Dr. Maggie H. & Rick Freeman
ECG Foundation
efg&m, L.P.
First Citizens Bank
Fox Service Company
Fredericks Reporting & Litigation
Services, LLC
Gary and Carol Stewart
Grande Communications
Graves, Dougherty, Hearon and Moody
Groupon
Healthtronics Group LP AS
Heritage Title Company
Hill, Ducloux, Carnes & de la Garza
Hutchens & Sheppard, LLP
Jack Moher
Jack W. Or Deanna J. Spencer Trust
Jacqueline and Ronald Angel
Jim & Carmen Sheffield
John Nemetz
Johnson Controls
Jollyville Sertoma Club, Inc
Josie Knight
JP Morgan Chase Foundation
Karen Martin
Lewis & Jeanne Little
Matthew J Kaufmann
National Instruments-NI Gives Campaign
Our Family Church of God
Picture Perfect Cooperative Living
Robert and Carol Atwood
Robert W. Jolly
Roxanne Elder
Sandy Ensminger
Scott Hendler
Seton Family of Hospitals
Shomos Family Foundation, Ltd.
St. Thomas More Catholic Church
Texas Medical Liability Trust
The John P. and Mildred O. Hildebrandt
Foundation
The Keith Beers and Helen Laughlin Beers
Foundation
The Phogg Phoundation for the Pursuit of
Happiness
Tocker Foundation
Tom Buckle
Triumphant Love Lutheran Church
Wade Simpson

\$500 – \$999

AT&T
Austin Community Foundation
Bari Shiva Mayer
Bernard & Claudia Tejada

Beverly J. Higgins
Bill Stutts
Carla Hoxie
Carol Todd
Carole Thompson
Carolyn Bartlett
Charles & Tazuko Parker
Charles and Lauren Lewis
Daniel & Paula Herd
Dannie Duckworth
Danny Reed Advertising
David and Janet Freidberg
Deborah A. Meyer
Deborah K. Dobbs
Deborah Sayre
Deborah Sours
Diana Weihs & Jim Tai
Donald Carnes & Patricia Campbell
Douglas & Mary Youngwith
Emily B. Lively
Freescall Semiconductor
Friedel Family Foundation
Gail & Timothy Sulak
Gordon E. Craig
Grova & Trennis Jones
Health Sense Home Care
Hohmann, Taube & Summers, L.L.P.
Honorable Lee Leffingwell & Julie Byers
Innu Hair Salon
Jean and Timothy McIntyre
Jean Simms
Jeb Boyt
John & Nancy Hobbs
Jon and Beverly Luce
Jonimay & Winston Peterson
Joyce Beasley
Judy and William Day
Julia Menegay
Karen Kahan & MariBen Ramsey
Kathryn P Respass
Kelly White and Bill McLellan
Lance A. Jones
Lee Moerbe
Leslie A Reynolds
Linda Henry
Mario DiBlasi
Michael A. Chesser
Nancy Elizabeth Patterson
Network For Good
Olden Lighting
Patricia Ann Lawson
Paul Sicard & Anna Hanks
Paul Weyrauch
Paula Ortiz Harmon
Presence Marketing
Ray, Wood and Bonilla, LLP
Robbie Rhodes & David Rowe
Robert & Bobette Hewgley
Robert and Mayezola Hamric Family Trust
Rod & Rachelle Kull
Russell & Jennifer Harris
Sandra Morris
Sarah Dietrich
Sarah Hicks Buss
Schwab Charitable Fund
Steve Baker and Jeff Semecek
Susan Smith Dorsey
Texas Electric Cooperatives, Inc.
Texas Ezpaw LP
Texas Medical Board
Texas Methodist Foundation
The Blood and Tissue Center of Central
Texas
Traci M. Vickers
Twelve Oaks Dental
Walmart
Wells Fargo Bank
William Christian & Heather Way
William Hutchison
William McHale
Zunker, Crane and Gibson, L.L.P.