

RENT Assistance Checklist

Did you lose income because of COVID-19? You may qualify to get rent assistance for up to 6 months. Here's everything you need to apply for Austin's RENT Assistance program. Make sure you have everything you need to complete the application.

- A valid email address and phone number**
To create an email account, go to gmail.com, or yahoo.com
- The following information for the head of household and each additional household member.**
** Head of Household must have signed lease and pay for all or part of rent.*
 - Full name
 - Date of birth
 - Gender
 - Race
 - Ethnicity
 - Relationship to the head of household
 - Social security number, alien registration number, or individual taxpayer ID number (if you have one)
 - Proof of all household gross annual income as of December 31, 2019 (tax returns, pay stubs, etc)
 - Proof of all household current gross annual income (pay stubs, unemployment, etc)
- Proof of COVID-related income loss affecting the household**
- The household's current address and mailing address**
- Photo ID of the head of household**
- A copy of your current lease, rental agreement, or invoice (for extended stay hotels)**
- Your landlord's name, email address, and phone number**
- A paper and pen ready to write down your RENT application confirmation number.**

Check out these RENT Assistance Program resources:

- To apply now or get more information, visit <http://austintexas.gov/rent>
- Watch this step-by-step **video guide**
- Call the application help line at **512-488-1397** Mon-Fri from 8am -6pm (except holidays)